



## **A18 Dispute or Grievance within the Board**

(Standards 1.2 Regulatory Compliance; 1.8 Information Systems)

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### **Dispute or Grievance within the Board**

This policy refers to matters:

Between members

By a member regarding Board Process

Resolutions of the Board

1. Dispute must be in writing to the Chairperson. The Chairperson must acknowledge receipt of this document within 48 hours.
2. The Chairperson will use his/her discretion to bring the issue to the next Board meeting or call an extraordinary meeting.
3. When raised at the Board Meeting, 'the right to be heard' by all persons will be given.
4. The matter should be heard with all members present.
5. The Chairperson will call for a motion from the Board e.g. to seek further legal advice, refer to Executive, dismiss the complaint.
6. Review of a previous Board decision on the following grounds:
  - New information that was not available when decision was made.
  - Error in previous information that was used to make the decision.
  - If the Board member did not feel able to present his/her case.

Chairperson of the Board

(Monica Belosevic)