

Pennwood Village Pennwood Home Care

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Dear Relatives,

We have received an update from Dr Ann Koehler from the Communicable Disease Control Branch of South Australia. This is in response to the COVID 19 outbreaks in Residential Aged Care Facilities in Victoria.

As you are all aware, visitors must sign in/out and complete a temperature check when visiting Pennwood Village. In addition to this, all visitors must document on the sign in sheet their contact details for contact tracing purposes (in the event we have identified COVID 19 cases within the facility).

For visitation to Pennwood, we remind all visitors to contact reception for an appointment time or alternatively, email: communication@pennwood.org.au It is also important that all visitors adhere to the attendance times. We have found that some visitors are arriving late, sometimes up to an hour past the scheduled appointment time. In these instances, visitation may be cancelled as it remains legislated to adhere to the number of visitors on the premises at any one time. Visitors are also reminded to enter the residents' rooms via the rooms external door and not enter communal areas.

For visitors travelling from interstate, we have been advised that Residential Aged Care Facilities should consider refusal of entry even for those who have received prior approval for entering South Australia.

On a positive note, it is wonderful that our residents can now leave the facility for outings. We are conducting COVID 19 Risk Assessments for all outings as per legislative guidelines. We do ask that residents do not attend 'high risk areas' which includes shopping centres and other places with high density populations. In the event that residents do attend these areas, Pennwood has the option of either isolating the resident in their room for 14 days or requesting families to isolate them at home for the 14 days.

Whilst SA currently have no outbreaks/cluster cases, we are reminded that this could change very rapidly as we've seen in Victoria and NSW.

Kind Regards,

Pennwood Village Management

Brook Cve.
A. Blazevic

